

How to stay safe online

We want to share with you some tips
on keeping safe online.

Fraudsters may try to obtain your
confidential or personal information
through phone calls, text messages or
emails that look genuine.

Here are some simple steps that you
can take to stay protected.



You can also see our other advice guides at the
[DJATOM Cares Blog here >>](#)

For more free expert advice on staying
safe online, visit

getsafeonline.org



Requests for information

Genuine companies never email you for Usernames, Passwords or Credit Card details.



Listen to your instincts

If something feels wrong then it is usually right to question it.



Device updates

It is important that you keep all your devices updated with the most recent software and anti-virus versions available.



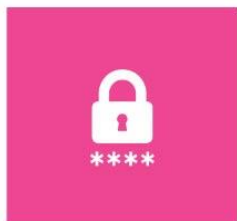
Social media - think before you click

Social media posts, tweets or messages – if anything seems odd or too good to be true, it probably is.



Impersonators

Don't assume an email request or phone call is genuine. If you feel something isn't right, then call the company directly via your normal contact method.



Use strong passwords

Try to create unique passwords and avoid common words or names, and remember to change your passwords regularly.

Top tips

To ensure you receive important communications relating to your online accounts, it is essential that you keep all your information up to date, such as:

- Home address
- Email address
- Telephone numbers

When creating your password, it should be:

- a minimum of 8 characters long
- a mixture of upper and lower case letters
- incorporating numbers and special characters
- be different across all your accounts

We Hope You Find This Information Useful.